

**COURT OF THE LOK PAL (OMBUDSMAN),
ELECTRICITY, PUNJAB,
PLOT NO. A-2, INDUSTRIAL AREA, PHASE-1,
S.A.S. NAGAR (MOHALI).**

**(Application under Regulation 2.33 of PSERC (Forum and Ombudsman)
(2nd Amendment) Regulations, 2021 for non-implementation of order
dated 19.07.2024 of CCGRF, Ludhiana in Case No. CF-116/2024).**

**APPLICATION No. 07/2024
Proceedings Dated: 14.10.2024**

In the Matter of:

M/s S.S. Industries,
Jalalabad.

Contract Account Number: 3000855882 (LS)

... Applicant

Versus

Senior Executive Engineer,
DS Division, PSPCL,
Jalalabad.

...Respondent

Present For:

Applicant: Sh.Ashok Dhawan,
Applicant's Representative.

Respondent : 1- Er. Navjot Singh,
AEE, DS Division, PSPCL,
Jalalabad.
2- Er. Sandeep Kumar, AAE.
3- Sh. Keshav Thind, Clerk.

The order dated 19.07.2024 of CCGRF, Ludhiana in Case No. CF-116/2024 was required to be implemented by the Sr. Xen/DS Division, PSPCL, Jalalabad (Respondent) within 21 days of receipt of this order as per Regulation 2.33 of PSERC (Forum and Ombudsman) (2nd Amendment) Regulations, 2021. The consumer had filed an

application under Regulation 2.33 in this Court on 04.10.2024 that the decision had not been implemented by the Respondent till date and proceedings be initiated against the Respondent. The application was sent to the Respondent with a request to intimate the current status of implementation of decision dated 19.07.2024 of CCGRF, Ludhiana in Case No. CF-116/2024 under intimation to the Applicant vide letter nos. 555-56/OEP/CO-07/2024 dated 04.10.2024. Thereafter, a hearing was fixed in this Court for 14.10.2024 and intimation to this effect was sent to both the parties vide letter nos. 572-73/OEP/CO-07/2024 dated 10.10.2024.

Today, both the parties were heard. The Respondent submitted that the flag for net metering in the account of the Applicant will be set in the SAP billing system of PSPCL within two working days & then all the bills will be generated on the basis of Net-Metering. He requested to allow him time of 10 days for fully implementation of the decision dated 19.07.2024 of CCGRF, Ludhiana in Case No. CF-116/2024. As such, time is granted. The Respondent is directed to fully implement the said decision of CCGRF, Ludhiana well before the next date of hearing.

The next date of hearing is fixed for 23.10.2024 at 12.30 PM.

Both the parties are directed to be present on the next date of hearing.

October 14, 2024
S.A.S. Nagar (Mohali)

(ANJULI CHANDRA)
Lokpal (Ombudsman)
Electricity, Punjab.